

Recent Updates

Notice: Updates will be removed 6 months after being first added.

October 25, 2024

- Document/Section: International Routing Guide
 - Explanation:
 - International routing guidelines updated to reflect current requirements and provide more detail.
- Document/Section: POE Guidelines & Container Worksheet
 - Explanation:
 - POE Guidelines updated to reflect current requirements and provide more detail.
 - POE Guidelines and POE Container Worksheet combined into 1 document.
- Document/Section: Expense Offset Policies
 - Explanation:
 - New Error Code:216
 - Error code 211 and 212 edited to be more specific.

October 4, 2024

- Document/Section: Carton Guidelines
 - Explanation:
 - Condensed view for Bulk, Simple Case-Pack, and Complex Case-Pack label requirements.

September 19, 2024

- Document/Section: HUB Connect SOP/Appendix
 - Explanation:
 - New document added for new carrier – Hub Group.

August 29, 2024

- Document/Section: Domestic Routing Guide
 - Explanation:
 - Requirements added for new carrier – Hub Group.

August 1, 2024

- Document/Section: C-TPAT
 - Explanation:
 - Import Vendor 7-point Container Inspection form updated.
 - Letter to Business Partners updated.
 - Vendor Acknowledgement Form updated.
- Document/Section: Ticketing Requirements
 - Explanation:
 - Ticket dimensions updated.
 - “Save \$X.XX” requirement added.
 - Ticket placement images have been updated.

July 12, 2024

- Document/Section: Domestic Routing Guide
 - Explanation:
 - “Collect” definition removed from the glossary.

July 11, 2024

- Document/Section: Ticketing Requirements
 - Explanation:
 - Jewelry and retail only labels have been removed.
 - A “Compare at” retail price is now required.
 - The placement of the ticket is now required to be positioned to increase visibility for the customer.

June 6, 2024

- Document/Section: Domestic Routing Guide
 - Explanation:
 - Requirements against delaying shipments added to “Required Steps After Routing” Section.
- Document/Section: Expense Offset Policies
 - Explanation:
 - Error Code 215 expense offset revised to include a base charge on top of the carrier accessorial charge.

May 17, 2024

- Document/Section: Introduction
 - Explanation:
 - Beall’s, Inc. PFAS statement added.
- Document/Section: Product Development Partner Compliance Standards
 - Explanation:
 - PFAS statement added to page 4.