



Chargeback Policy

All Penalties are subject to collection by Bealls, Inc. and its Subsidiaries or Affiliates. Correspondence on any Expense Offset violations must be initiated within 6 months of the expense offset check date. We are unable to research requests older than 6 months from issue date.

Transportation

Error Code	Error Description	Expense Offset																
201	Shipping on an unassigned carrier.	\$275 + Full/Incremental Freight																
202	No BOL or Inaccurate/insufficient detail on BOL to include Freight terms, 3rd Party Info, PO(s), TMS load number, pallets/cartons/weight, origin, or destination.	\$275 + Full/Incremental Freight																
216	Failure to use HUB Group BOL (If your shipment is assigned to HUB Group).	\$100																
203	Improperly loading a truckload, sealing a truckload, or failure to supply accurate information regarding truckload/volume shipments within specified time frame.	\$275 + Full/Incremental Freight																
204	Shipping collect air freight without negotiating with the buying office and without contacting the Beall's traffic office for air freight routing.	\$275 + Full/Incremental Freight																
205	Shipping prepaid/adding freight to the merchandise invoice or failure to ship 3rd party billing or prepaid to Consolidator as instructed.	\$275 + Full/Incremental Freight																
206	Merchandise shipped to wrong receiving facility or direct to store shipment sent to the Distribution Center.	\$275 + Full/Incremental Freight																
207	Failure to combine all LTL shipments from the same location with the same destination to no more than 1 shipment per week.	\$275 + Full/Incremental Freight																
208	Routed a pickup as palletized in Control Tower but shipped as floor loaded.	\$500																
209	Sending small parcel shipments that exceed the carton count, weight, and/or dimensions threshold.	\$275/PO																
210	Exceeding the free loading time per carrier policy.	Carrier detention charge																
211	Shipping prepaid without approval.	\$275 per appointment																
212	Shipping prepaid and missing appointment day or missed appointment > 4 hours.	\$275 per appointment																
213	Shipping prepaid with no approved delivery appointment.	\$275 per appointment																
214	Incorrect entry of weight, cube, pallet amount, carton count, shipment origin and/or adding unassigned PO's /failure to ship assigned PO's, resulting in a TMS planned routing to be incorrect or unachievable.	\$275 + full/incremental freight																
215	Freight not ready at pickup date and time submitted in Control Tower.	\$275 + carrier accessorial charge + Full/Incremental Freight																
217	Failure to schedule and confirm pickup with the assigned carrier within 1 business day of load notification, and/or failure to set a pickup date within 3 business days of load notification.	\$275 per shipment																
218	Mixing cartons destined for different Bealls locations on a single pallet and/or incorrect/missing carton labels that require rework at a Bealls designated consolidator.	\$275 per occurrence + any additional incremental costs (e.g., detention, rework related handling) incurred by Bealls that are not otherwise charged by the consolidator to the vendor.																
602	Merchandise shipped in violation of purchase order shipping window or against a cancelled P.O. This is Including late partial shipments that did not ship during initial ship window.	\$175/PO + unit discount below: <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Days late</th> <th>Discount</th> <th>Days Early</th> <th>Discount</th> </tr> </thead> <tbody> <tr> <td>1-6</td> <td>20%</td> <td>1-13</td> <td>10%</td> </tr> <tr> <td>7-13</td> <td>30%</td> <td>14-30</td> <td>20%</td> </tr> <tr> <td>14+</td> <td>40%</td> <td>31+</td> <td>30%</td> </tr> </tbody> </table>	Days late	Discount	Days Early	Discount	1-6	20%	1-13	10%	7-13	30%	14-30	20%	14+	40%	31+	30%
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Carton Marking and Packing

Error Code	Error Description	Expense Offset
351	Wrong carton marking or failure to mark outside of carton as required for your purchase order type.	\$275 Handling Charge
502	Shipped multiple purchase orders or stores per carton.	\$275 Handling Charge
503	Failure to provide packing list information to the style, color, size level.	\$275 Handling Charge
505	Unnecessary packing materials.	\$25 + \$0.25/unit
506	Failure to separate and pack merchandise as required for your PO type according to packing instructions.	\$275 Handling Charge

Purchase Order Compliance

Error Code	Error Description	Expense Offset
603	Not on Document (NODs) - Substitution for merchandise ordered or any variation from the ordered styles, colors, sizes, quantities, prices, or terms.	\$25 + \$0.50/unit
604	Moved to manual processing.	\$100 + \$0.50/unit
605	No tickets/ticketed incorrectly/tickets do not scan.	\$25 + \$0.50/unit
606	No/wrong retail on tickets (where required).	\$25 + \$0.50/unit
607	No/unacceptable hangers.	\$25 + \$0.50/unit
608	No country-of-origin label/missing care labels.	\$25 + \$0.50/unit
609	Damaged/defective/unsaleable merchandise.	Cost of merchandise
610	Overages	Up to 100% of the cost per unit
611	No hang tag on merchandise	\$25 + \$0.50/unit
615	Return to vendor.	\$275 + \$0.40/unit + outbound freight

EDI

Error Code	Error Description	Expense Offset
151	No/late/unusable advanced ship notice.	\$275 Handling Charge
301	Missing UCC-128 Label and/or 128 pack data in 856.	\$275 Handling Charge
302	Poor quality UCC-128 label.	\$275 Handling Charge
303	UCC-128 Bar-code format is not correct or located incorrectly on the carton.	\$275 Handling Charge
305	Duplicate 128 numbers.	\$275 Handling Charge
306	Multiple conflicting UCC-128 labels.	\$275 Handling Charge
701	Failed inspection and required 100% audit.	\$50 + \$1/unit
801	810 Invoice invalid and/or incorrect data.	\$50/PO
802	856 ASN invalid and/or incorrect data.	\$50/PO
803	810 Invoice not sent via EDI.	\$50/PO
805	810 Invoice amount exceeds 10% of ordered amount.	\$50/PO

Accounts Payable

Error Code	Error Description	Expense Offset
901	Concealed Shortage - Invoice units is more than received.	Difference between what was invoiced and what was received.
902	Merchandise not received.	Difference between what was invoiced and what was received.
903	Cost difference on the invoice, compared to the PO.	Difference between what was invoiced and what was received.
904	Carrier/Freight Claim Adjustments - Shorted Cartons or SLC (Shipper-Load-Count)	Difference between what was invoiced and what was received.